

DEPARTMENT OF SUSTAINABILITY AND ENVIRONMENT

Departmental mission statement

The Department of Sustainability and Environment (DSE) is Victoria's primary government agency responsible for promoting and managing the sustainability of the natural environment. The Department is committed to setting the standard for managing the environment and ensuring all Victorians are living sustainably.

The Department's primary functions are:

- water management;
- public land fire management;
- climate change and greenhouse policy;
- nature and biodiversity conservation;
- public land stewardship across forests, coasts, alpine resorts, Crown land reserves and parks; and
- the promotion of sustainable resource use and management practices by industry and the general community.

Significant challenges facing the Department in the medium term

Water scarcity continues to be a key challenge facing the Department. The unprecedented and severe drought has continued to highlight the importance of water to the State's economy, way of life and the health of the environment. It also highlights the potential for another significant challenge for the Department, severe fire danger and large bushfire outbreaks.

This year has been marked by the devastating February bushfires. In response, the Government has already announced a range of bushfire relief measures and funding commitments, and has also established the Victorian Bushfire Reconstruction and Recovery Authority to oversee and coordinate Victoria's largest ever recovery and rebuilding program. The rehabilitation of bushfire affected areas will continue to be a priority across government. The Department and its partner agencies will also focus on fire management in an environment increasingly facing larger and more frequent bushfires.

Major policy directions and strategies

In response to the major challenges and opportunities faced by the State, the Department's strategic priorities include securing our water resources into the future, responding to the increasing fire threat, promoting new standards for protecting the natural environment and adapting effectively to the impacts of climate change.

In June 2007, the Victorian Government released *Our Water Our Future – the Next Stage of the Government’s Plan*, which provides long-term solutions to secure Victoria’s water supplies. Major projects announced at that time, worth in excess of \$4 billion, remain on track for urgent delivery.

The Department also continues its work in the natural resource area and will release the *Land and Biodiversity at a Time of Climate Change Strategy* in 2009. This strategy will be a key policy for the Government in determining the direction of land and biodiversity policy and investment in the long term.

These strategic priorities provide the context for service delivery by the Department under the following outcomes:

- healthy and productive water systems;
- healthy and productive land;
- healthy, productive and accessible marine, coastal and estuarine systems;
- flourishing biodiversity in healthy ecosystems;
- clean air, liveable climate;
- less waste, less pollution; and
- land information and property information.

Ministerial portfolios

The Department supports the ministerial portfolios of Water, and Environment and Climate Change.

Changes to the output structure

The Department has made changes to its output structure in 2009-10, as shown in the table below.

2009-10 Outputs	Reason	2008-09 Outputs
Forests and Parks	New output	Relevant performance indicators transferred from ‘Public Land’ and ‘Natural Resources’ outputs

During 2007-08, the Department undertook an extensive review of its performance measures. Where necessary, performance measures were amended or new performance measures developed to provide greater transparency and accountability in relation to output delivery.

Discontinued performance measures are detailed in Appendix C of this budget paper.

The following table summarises the total output cost. It has been prepared on the basis of the Department’s 2009-10 output structure and therefore allocations may differ from the Department’s previously published budget.

Table 3.8: Output Structure

	(\$ million)			
	2008-09 Budget	2008-09 Revised	2009-10 Budget	Variation ^(a) %
Healthy and Productive Water Systems ^(b)	277.0	499.0	389.4	40.6
Healthy and Productive Land; Healthy, Productive and Accessible Marine, Coastal and Estuarine Systems; and Flourishing Biodiversity in Healthy Ecosystems	689.9	1 062.8	676.8	-1.9
Less Waste, Less Pollution; and Clean Air, Liveable Climate ^(c)	210.4	201.8	195.9	-6.9
Land Administration and Property Information	127.6	137.7	125.5	-1.6
Total ^(d)	1 304.9	1 901.3	1 387.6	6.3

Source: Department of Sustainability and Environment

Notes:

- (a) Variation between 2008-09 Budget and 2009-10 Budget.
- (b) The 2009-10 Budget estimate includes additional funding for water savings projects including the Northern Victoria Irrigation Renewal Project, Shepparton Irrigation Area Modernisation Project and the Lake Mokoan Water Recovery Project.
- (c) The 2009-10 Budget estimate includes a revised level of grants from the Hazardous Waste Fund and additional grants from the Sustainability Fund.
- (d) Total output expense may not equate to the total expense reported in Budget Paper No. 4, Chapter 3, Departmental Financial Statements due to additional expenses in Budget Paper No. 4 that are not included in departmental output costs.

The following section provides details of the outputs to be provided to Government, including performance measures and costs for each output. Total expenditure for the Department can be found in Budget Paper No. 4, Chapter 3, *Departmental Financial Statements*.

Healthy and Productive Water Systems

Effective management of Victoria's water supply and its quality is fundamental to our economy, society and environment. Issues requiring continued attention include salinity, the health of rivers and estuaries, reliable water supply for growing urban populations and agricultural sectors, and water quality and pricing.

These issues cannot be addressed and managed in isolation. Strong partnerships and understanding between all levels of government, the community, major users, water authorities, catchment management authorities and private investors are vital to delivery of healthy and productive water systems.

The Department will work with the Victorian community and organisations to deliver *Healthy and Productive Water Systems* by working toward the following sub-outcomes:

- effective water management and allocation;
- healthy rivers and aquifers;
- irrigation water reform;
- urban water reform; and
- effective governance and pricing.

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target	2008-09	2008-09	2007-08
			Expected Outcome	Target	Actual

Sustainable Water Management and Supply

Develops policies, provides oversight of, and strategic advice on, regulatory systems and institutional arrangements to drive the sustainable management and efficient use of Victoria's water resources. Key areas within this output include river health, sustainable irrigation, ground and surface water, water reuse and recycling, and water sector agency governance and pricing.

Quantity

Compliance with the Murray Darling Basin Agreement to maintain a balance in the Salinity Register such that the total of salinity credits is in excess of, or equal to, the total of salinity debits	number	>0	19.35	>0	20.45
Cumulative water savings realised through water recovery projects ^(a)	mega litres	522 900	369 100	429 600	192 000
Estimated net reduction in total load of nitrogen and phosphorus in urban and rural water systems ^(b)	number (tonnes)	15.7	14.7	320	nm
Expected water savings through water recovery projects currently being implemented ^(a)	mega litres	153 800	160 300	210 300	187 000
Length of rivers where works have been undertaken to improve instream health ^(c)	km	33	32	77	nm

Major Outputs/Deliverables Performance Measures	Unit of Measure	2009-10 Target	2008-09 Expected Outcome	2008-09 Target	2007-08 Actual
Length of river where works have been undertaken, or river frontage protected, to improve the vegetation in the streamside zone ^{(c)(d)}	km	2 274	2 335	582	nm
Length of river where works have been undertaken to stabilise bank erosion ^(c)	km	63	61	84	nm
Rebates approved to households for improved water efficiency in the house and garden	number	34 000	32 800	32 800	31 877
Rivers with improved environmental flow regimes being delivered	number	20	20	20	20
Unconfirmed water shares on the water register	per cent	5	5.3	6	nm
Upgrade or construction of additional bore sites ^(e)	number	80	80	42	1
Water information products delivered to support government priorities for sustainable water management	number	5	5	5	nm
<i>Quality</i>					
Bulk water entitlements / environmental entitlements being complied with to ensure security of supply, environmental flows and compliance with caps	per cent	100	100	100	99
<i>Timeliness</i>					
Posting of the monthly water report to the <i>Our Water Our Future</i> website within agreed timeframes	per cent	100	100	100	nm
Statutory obligations of Water Corporations complied with, including annual reports and audits, corporate plans, and exercises under the <i>Terrorism (Community Protection) Act 2003</i>	per cent	100	100	100	nm
Urban water reform policy projects completed within agreed timeframes	per cent	90	100	90	nm

Major Outputs/Deliverables Performance Measures	Unit of Measure	2009-10 Target	2008-09 Expected Outcome	2008-09 Target	2007-08 Actual
Water conservation and alternative supply programs implemented, such as water behavioural change, alternative supply, industry recycling, stormwater and urban recycling within agreed timeframes ^(f)	per cent	100	100	100	nm
Water markets and regulatory reform policy projects completed within agreed timeframes	per cent	90	100	90	nm
Cost					
Total output cost	\$ million	389.4	499.0	277.0	359.9

Source: Department of Sustainability and Environment

Notes:

- (a) The 2008-09 Expected Outcomes are less than the 2008-09 Targets due to minor revisions to the timing of works, with savings expected in early 2009-10.
- (b) Following the implementation and measurement of this indicator, it was determined that the 2008-09 Target was overstated. The 2009-10 Target has therefore been amended to more accurately reflect expected actual outcomes.
- (c) The 2008-09 Expected Outcome relating to instream health is less than the 2008-09 Target due to ongoing dry conditions. These conditions saw changes in regional works programs which allowed additional focus on vegetation and erosion. As a result, the 2008-09 Expected Outcomes relating to vegetation in the streamside zone and the stabilisation of bank erosion are higher than the 2008-09 Target.
- (d) The 2007-08 Actual figure is the collation of actions associated with riparian, instream and bank stabilisation activities. From 2008-09, target descriptions have been revised to provide a more comprehensive outline of the three separate river health program actions.
- (e) The 2008-09 Expected Outcome is higher than the 2008-09 Target due to a higher number of new and replacement bores than anticipated in the first half of the year.
- (f) This performance measure replaces the 2008-09 performance measure 'Water Conservation and Alternative Supply programs implemented, such as Water Behavioural Change, Alternative Supply, Industry Recycling, Stormwater and Urban Recycling, within agreed timeframes'. The 2009-10 performance measure reflects changes to project funding.

Healthy and Productive Land; Healthy, Productive and Accessible Marine, Coastal and Estuarine Systems; and Flourishing Biodiversity in Healthy Ecosystems

The health of Victoria's land and marine environments underpins the growth and prosperity of the state, as there is a direct relationship between the health of these environments, and the health of the ecosystems they support. Through this output, the Department contributes to the facilitation of commercial and recreational activities, and the need to maintain an ecologically healthy and sustainable terrestrial and coastal environment.

Through these outcomes, the Department is working towards ensuring:

- land is productive and is used profitably within its capacity and sustainable limits;
- infrastructure on public land and in coastal environments is appropriate and well managed;
- detrimental impacts of fire and other episodic acute events on land and within the community are minimised;
- the condition of marine, coastal and estuarine environments is protected, maintained and improved; and
- key biodiversity assets, priority habitats and ecological processes are healthy and secure.

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target ^(a)	2008-09 Expected Outcome ^(a)	2008-09 Target	2007-08 Actual
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Public Land

This output provides for the management of Victoria's crown land, including the coast and marine environment. This output works towards the improved stewardship of natural, built and historic assets, and incorporates management of public land in partnership with statutory agencies, committees and local government. This output recognises the value of a public land estate that can adapt to climate change and cater for community expectations.

Quantity

Crown land leases directly managed by the Department of Sustainability and Environment	number	500	500	500	nm
Crown land licenses issued	number	40 000	40 000	40 000	nm
Participants in Coast Action / Coastcare activities	number ('000)	25	25	25	25
Threatened native species and communities for which specifically targeted conservation measures are in place at Royal Botanic Gardens	number	15	15	15	15
Visitors to Zoos Victoria at Melbourne, Werribee and Healesville	number (million)	1.3	1.37	1.37	nm

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target ^(a)	2008-09 Expected Outcome ^(a)	2008-09 Target	2007-08 Actual
<i>Quality</i>					
Beach protection assets repaired	number	3	2	2	2
Critical local port assets replaced or undergoing major maintenance	per cent	15	15	15	17
Crown land reserves that have appointed delegated managers	per cent	90	90	90	nm
<i>Timeliness</i>					
Rent reviews of Crown land leases undertaken within specified time frames	per cent	95	95	95	nm
<i>Cost</i>					
Total output cost ^(b)	\$ million	144.4	152.1	259.7	281.0

Biodiversity

The Department works with land managers and a range of other organisations to protect, enhance and restore biodiversity assets, maintain ecological assets and provide for the sustainable use of Victoria's flora and fauna. The Department also improves the understanding of ecosystem services to better inform land use decisions, and will conduct terrestrial and freshwater ecological research to support the management and protection of biodiversity assets across the state.

<i>Quantity</i>					
Land for wildlife properties which include habitat under-represented in the reserve system	per cent	30	37	30	38
Number of Native Vegetation Credit Trading Agreements signed through the BushBroker program	number	45	45	45	nm
<i>Quality</i>					
Presentations made and scientific publications in peer reviewed journals ^(c)	number	60	55	60	85
<i>Timeliness</i>					
Game and Wildlife Licence renewals processed by target dates	per cent	95	95	95	97
<i>Cost</i>					
Total output cost	\$ million	51.3	60.4	48.6	42.5

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target^(a)	2008-09 Expected Outcome^(a)	2008-09 Target	2007-08 Actual
Natural Resources					
This output leads policy and investment in research for the achievement of highly productive and sustainable landscapes. The output contributes to the national land policy and provides a partnership approach with communities, Catchment Management Authorities, other government agencies and research institutes for improvement in the condition of our state's natural assets through policy implementation, program design, project investment, monitoring and reporting.					
<i>Quantity</i>					
Area covered by the regional landscape change projects	hectares (million)	1.1	1.1	1.1	nm
Community members participating in Landcare activities ^(d)	number	45 000	26 123	26 123	nm
Regional Catchment Investment Plans proposing natural resources improvement projects submitted, assessed and recommended to responsible minister/s for funding	number	10	10	10	10
Regional landscape change projects being implemented	number	9	9	9	nm
<i>Quality</i>					
Corporate Plans submitted by Catchment Management Authorities are aligned with ministerial guidelines and template, and meet the requirement of relevant Acts	per cent	100	100	100	nm
Regional Catchment Investment Plans align with Government directions	per cent	100	100	100	nm
<i>Timeliness</i>					
All Regional Catchment Investment Plans submitted to minister/s for approval by the prescribed date	date	Jun 2010	Jun 2009	Jun 2009	nm
Catchment Management Authority Corporate Plans submitted to the minister by the prescribed date	number	10	10	10	nm
<i>Cost</i>					
Total output cost ^(b)	\$ million	126.3	159.5	195.1	199.1

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target ^(a)	2008-09 Expected Outcome ^(a)	2008-09 Target	2007-08 Actual
Land and Fire Management					
This output covers activities under an integrated land and fire management framework, for the effective planning and management of fire across public land. It includes: preparedness activities such as fuel reduction burning which aims to reduce the severity and incidence of bushfires, and maintenance of roads and bridges for ready access during suppression efforts; prevention activities associated with minimising the incidence of bushfires, particularly those caused by human activity through community engagement and education; response activities including the preparation and implementation of processes and procedures to respond to bushfires and other natural emergencies; and recovery activities to manage the health and wellbeing of staff, assess the impact of natural emergencies on the environment and implement a rehabilitation plan to assist the re-establishment of natural communities.					
<i>Quantity</i>					
Bridges and stream crossings replaced or repaired to enable safe access for rapid bushfire response, tourism and commercial operators during the current reporting period ^(c)	number	80	15	60	nm
Community engagement plans developed and implemented	number	5	5	5	10
Cumulative number of bridges replaced or repaired to enable safe access for rapid bushfire response, tourism and commercial operators ^(c)	number	95	15	60	nm
Fuel reduction burning completed to protect key assets	hectares	130 000	130 000	130 000	156 473
Personnel with accreditation in a fire role	number	1 500	1 500	1 500	1 664
State Forest bridges (on Category 1 roads) with documented inspections	per cent	100	100	100	nm
State Forests roads (Category 1) with documented inspection and maintenance programs	per cent	100	100	100	nm
<i>Quality</i>					
Fire controlled at less than five hectares	per cent	75	75	75	90
Proportion of personnel accredited to serve in a senior capacity (level 2 or 3) in a fire role	per cent	15	15	15	15
<i>Timeliness</i>					
Assessments of standards of cover completed prior to fire season	date	Nov 2009	Nov 2008	Nov 2008	Dec 2007
District Fire Operations Plans completed	date	Oct 2009	Oct 2008	Oct 2008	Oct 2007

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target ^(a)	2008-09 Expected Outcome ^(a)	2008-09 Target	2007-08 Actual
Fires controlled at first attack	per cent	75	75	75	72.7
Readiness and Response Plans completed prior to fire season	date	Dec 2009	Dec 2008	Dec 2008	Dec 2007
<i>Cost</i>					
Total output cost	\$ million	198.1	548.3	186.5	223.0

Forests and Parks

This output provides for the management of Victoria's State-run parks and forests. Through this output, the Department manages the balance between development and protection of natural, cultural and community assets for enjoyment and sustainable use. This output works towards the improved stewardship of Victoria's parks and forests and incorporates direct and delegated management of public land. The output recognises the value of the land, and the need to ensure its availability to future generations and present and future sustainable use of our valuable forest resources by overseeing commercial forestry operations conducted on native forests.

<i>Quantity</i>					
Parks managed by Parks Victoria, assessed as high priority for weeds and pest control ^{(b)(c)}	per cent	70	70	80	nm
Total area of estate managed by Parks Victoria ^(b)	hectares ('000)	3 970	3 969.5	3 950	nm
Visitors to Parks Victoria managed estate ^(b)	number (million)	73-76	73-76	73-76	76.1
<i>Quality</i>					
Bay assets with greater than five years life expectancy ^{(b)(e)}	per cent	70-75	70-75	70-75	77
Commercial timber harvesting operations consistent with timber release plans and wood utilisation plans ^(b)	per cent	100	100	100	nm
Park assets with a life expectancy greater than five years ^{(b)(c)}	per cent	75-80	70-75	80-85	nm
Recreational facilities in State Forests with a life expectancy greater than five years ^(b)	per cent	80	70-75	80	nm
<i>Cost</i>					
Total output cost ^(b)	\$ million	156.7	142.5	0.0	0.0

Source: Department of Sustainability and Environment

Notes:

(a) It is anticipated that there may be impacts on 2008-09 Expected Outcomes and potentially 2009-10 Targets from the February 2009 bushfires but the full extent of these impacts will not be known until further evaluation can be undertaken after the current fire season.

Notes (continued):

- (b) These measures have been moved from the Public Land and Natural Resources outputs, to a new output statement to reflect the creation of a Forests and Parks Division within the Department. No amendments have been made to performance indicator descriptions, targets or expected outcomes. There is also an impact on associated output costs as a result of these movements. The 2007-08 Actual and 2008-09 Budget figures for the Natural Resources and Public Land outputs reflect those published within 2008-09 Budget Paper No. 3 and the Department's 2007-08 Annual Report. The 2008-09 Revised and 2009-10 Target figures have been revised to take into account the creation of the new Forests and Parks output.*
- (c) The 2008-09 Expected Outcome is lower than the target due to the impacts of the February 2009 bushfires and the need to divert resources to fire suppression activities.*
- (d) The 2008-09 Target has increased as this performance measure will also now report on the number of members of other community natural resource management groups supported by the Department as well as Landcare groups.*
- (e) This performance measure replaces the 2008-09 performance measure 'Piers and jetties with greater than five years life expectancy'. The measure now includes piers, jetties, breakwaters, and navigational aids in local ports of Port Phillip and Westernport bays.*

Less Waste, Less Pollution; and Clean Air, Liveable Climate

Air quality is central to the liveability of our cities and towns, and is also vital to our wellbeing. The Department is working toward the delivery of the 'Clean Air, Liveable Climate' outcome by working toward ensuring:

- net greenhouse gas emissions in Victoria are reduced;
- high air quality; and
- Victoria's capacity to adapt to the impacts of climate change is increased.

As our standard of living increases, Victorians are consuming more goods and services, generating waste and putting pressure on our natural environment and its resources. Although there has been a significant increase in recycling activities over the last decade, the amount of waste generated also continues to rise. To address the imbalance, through the 'Less Waste, Less Pollution' outcome, the Department is working towards ensuring:

- the unnecessary or inefficient use of resources is avoided;
- used resources are reused or recycled; and
- unusable waste is effectively managed and disposed of safely.

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target	2008-09 Expected Outcome	2008-09 Target	2007-08 Actual
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Environmental Policy and Climate Change

Through this output, the Department leads the development and implementation of strategic, whole of government responses to issues around environmental sustainability and climate change.

Quantity

Major policy papers, strategy reviews or research papers completed	number	7	7	7	7
Total number of councils participating in the Victorian Local Sustainability Accord ^(a)	number	69	69	62	nm

Quality

Greenhouse response actions managed and administered	per cent	95	95	95	95
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Cost

Total output cost	\$ million	77.0	77.1	77.6	44.4
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Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target	2008-09 Expected Outcome	2008-09 Target	2007-08 Actual
Statutory Activities and Environment Protection					
The purpose of this output is to protect, care for and improve beneficial uses of the environment by developing statutory and non-statutory processes, setting and enforcing goals and standards, and undertaking monitoring and research which ensures that: beneficial uses of water are protected; waste reduction, recycling and improved management of residual waste occurs; noise in the community is managed; contamination of land and groundwater is prevented; better management of air quality is promoted, global air quality issues are addressed; and through collaboration, communication and information programs, greater community involvement and ownership of environmental issues are promoted.					
<i>Quantity</i>					
Environmental condition research reports issued, improvement tools, guidelines, policies, systems and plans completed and issued	number	54	50	50	nm
<i>Quality</i>					
Compliance with statutory requirements, as a proportion of assessments of discharge licences and enforcement notices	per cent	87	85	85	86
Hours during which air quality standards were met, as a proportion of hours in the reporting cycle ^(b)	per cent	99	98	99	98
Land audits complying with statutory requirements and system guidelines	per cent	90	90	90	91
<i>Timeliness</i>					
Pollution incident reports acted on within three days	per cent	92	90	90	88
Statutory actions completed within required timelines	per cent	96	95	95	95
<i>Cost</i>					
Total output cost	\$ million	118.9	124.7	132.8	102.7

Source: Department of Sustainability and Environment

Notes:

(a) *The 2008-09 Expected Outcome is higher than the 2008-09 Target due to the work of the Accord becoming better known.*

(b) *The 2008-09 Expected Outcome is lower than the target due to the impacts of the February 2009 bushfires.*

Land Administration and Property Information

Effective property markets are of fundamental importance to economic development in Victoria. Trusted systems and information services ensure confidence and security in ownership, property boundaries and valuation. Emerging markets, such as those relating to water, can capitalise on the systems and infrastructure already established in Victoria for management of land transactions.

Major Outputs/Deliverables <i>Performance Measures</i>	Unit of Measure	2009-10 Target	2008-09 Expected Outcome	2008-09 Target	2007-08 Actual
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Land Administration and Property Information

Through the 'Land Administration and Property Information' outcome, the Department is working towards ensuring: confidence in integrity and efficiency of the property system; accessible and transparent property markets; established and accepted natural resource markets; and comprehensive and accessible spatial information.

Quantity

Land dealings registered ^(a)	number ('000)	640	630	750	779
Maps generated on Land Channel ^(b)	number ('000)	11 000	nm	nm	nm
Planning certificates issued ^(a)	number	30 000	32 000	45 000	40 716
Proportion of title searches supplied (remotely) online	per cent	93	93	93	94.4
Reports generated on Land Channel ^(b)	number ('000)	900	nm	nm	nm
Title searches supplied ^(a)	number ('000)	1 969	1 930	2 100	2 186

Quality

Audited Vicmap digital map base not requiring correction	per cent	97	98.5	97	98.5
Properties sold, bought or leased within 10 per cent of valuation	per cent	80	80	80	80

Timeliness

Land dealings registered within five days ^(c)	per cent	93	98.5	93	98.5
New Titles (subdivisions) created within three weeks	per cent	93	95	93	96.2
Update transactions for the Vicmap digital map base processed within the required timeframes ^(d)	per cent	95	99.9	95	99.8

Major Outputs/Deliverables Performance Measures	Unit of Measure	2009-10 Target	2008-09 Expected Outcome	2008-09 Target	2007-08 Actual
Cost					
Total output cost	\$ million	125.5	137.7	127.6	95.6

Source: Department of Sustainability and Environment

Notes:

- (a) The 2008-09 Expected Outcome is less than the 2008-09 Target due a reduction in property transactions. This trend is expected to continue in 2009-10, therefore the 2009-10 Target has been revised downward.*
- (b) This measure is being introduced for the 2009-10 year, therefore there are no 2007-08 Actual figures or 2008-09 Expected Outcomes to report.*
- (c) The 2008-09 Expected Outcome is greater than the 2008-09 Target due to productivity improvements in processing.*
- (d) The 2008-09 Expected Outcome is greater than the 2008-09 Target as auditing has confirmed that VicMap property maintenance is being carried out in accordance with contract timeframes and exceeding the minimum requirements.*